

CLASS SPECIFICATION
County of Fairfax, Virginia

CLASS CODE: 1528

TITLE: CONSUMER INVESTIGATOR

GRADE: S-18

DEFINITION:

Under supervision to perform field work connected with the investigation of consumer and tenant-landlord complaints; and to do related work as required.

TYPICAL TASKS:

Performs special field assignments in the investigation of consumer and tenant-landlord complaints;

Through field observation or close examination and systematic inquiry, collects evidence to ascertain whether consumer fraud exists or whether any County or State law involving tenant-landlord relations or consumer affairs has been violated;

Prepares specialized field reports.

Is expected to acquire knowledge of consumer-oriented and tenant-landlord Federal, State and County codes to insure compliance where necessary;

Is also expected to acquire a familiarity with certain specialized technical areas, such as construction techniques, automotive and electronic repairs, as well as a capability to recognize possible home health hazards.

EMPLOYMENT STANDARDS:

Any combination of education and experience equivalent to the following:

Graduation from a four year accredited college or university. Some experience in consumer or tenant-landlord programs, investigatory work, public contact or business is desirable. Equivalent experience and training may be substituted for each year of education.

CLASS CODE REVISED from 1295 to 1528: June 20, 1989

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